SFO AIRPORT DIRECTOR IVAR C. SATERO ANNOUNCES HIS RETIREMENT AT THE END OF 2024

SAN FRANCISCO INTERNATIONAL AIRPORT

Doug Yakel, Public Information Officer May 7, 2024

SAN FRANCISCO – May 7, 2024 – San Francisco International Airport Director Ivar C. Satero has announced his plans to retire at the end of 2024. Satero has served as Airport Director since 2016.

"It has been my honor to lead such an amazing SFO team for the past eight years," said Director Satero. "I am immensely proud of what we have accomplished together in our mission to deliver an airport where our passengers, our people and our planet come first. The SFO team has inspired me throughout my career, as we've challenged ourselves and our industry to serve our passengers in an extraordinary way, to be bold and innovative in our environmental accountability, and to care for and support our people, recognizing that the key to SFO's success will always be its dedicated employees. I leave confident that SFO will continue to deliver exceptional results for our passengers, the City & County of San Francisco, and our Bay Area region."

"I want to thank Ivar Satero for his leadership at the San Francisco International Airport and his service to the people of the City and County of San Francisco," said Mayor London Breed. "Ivar has steered SFO through a series of transformative infrastructure projects, navigated the challenges of a once-in-a-century pandemic, and implemented nationally recognized sustainability initiatives, all while delivering the best guest experience of any airport in the country. I want to wish Ivar luck in his retirement as we all recognize his bold efforts in making the San Francisco International Airport the best in the nation."

A search for the next SFO Airport Director will be conducted in the coming months, during which time Satero will remain in his position and oversee the transition to new leadership.

During his tenure as Airport Director, SFO added 26 new international airlines and 25 new international destinations. "Prior to the pandemic, SFO was the fastest-growing U.S. airport for international travel," said Director Satero. "We've worked incredibly hard to restore our international service. SFO has now surpassed pre-COVID flight levels."

Mr. Satero continued SFO's legacy of environmental leadership, becoming the first airport in the world to prohibit the sale of water and all other beverages in plastic bottles. SFO has also established itself as the world leader in the use of Sustainable Aviation Fuel (SAF), receiving over 10 million gallons in 2023. And by extending the AirTrain people mover to Long-Term Parking, the Airport eliminated over 600,000 miles of shuttle bus trips annually.

Under Mr. Satero's leadership, SFO continued to deliver award-winning passenger facilities, including the Grand Hyatt at SFO, and Harvey Milk Terminal 1, the first terminal in the world

named for an LGBTQ+ leader. "SFO continues to invest in our facilities for the future, with \$11B in projects over the next five years, to ensure the resilience of our critical infrastructure and deliver a world-class airport experience for our passengers."

Other key accomplishments at SFO under Mr. Satero's direction include:

- Launch of the "SFO Unites Against Hunger" food donation program to prevent food waste going into landfill. The program donated over 17,000 pounds of food in 2023, equivalent to over 13,500 meals.
- Investment in the Ground Based Augmentation System (GBAS) technology to enable the future development of new approaches into SFO based on noise reduction benefit to the community.
- Achievement of the first Airport-wide LEED Platinum Certification in the world.
- Named Best Airport in the U.S. in the 2020 SkyTrax Passengers' Choice Awards.
- Named Best Airport in the U.S. in 2022 by the Wall Street Journal.

Ivar C. Satero began his service with the City & County of San Francisco in 1984 as an engineering intern and was subsequently hired as a Mechanical Engineer for San Francisco Public Works and Public Utilities. Satero's career with the Airport began in 1994, as Program Manager of Transit, managing the AirTrain and BART projects in the Airport's \$3B Master Plan Expansion. In 2003, Satero was appointed Deputy Airport Director for the Design & Construction Division overseeing capital development, including Terminal 2 and the new Air Traffic Control Tower. In April 2014, Satero was appointed Chief Operating Officer, with responsibility for Operations & Security; Information Technology & Telecommunications; Facilities Maintenance; Planning, Design & Construction; and the implementation of SFO's \$7.4B capital program. He was appointed Airport Director in July 2016.